

# Kingston & Sutton Council – ICT Welcome Pack

## Welcome Letter

Thank you for your interest in joining Kingston and Sutton Councils ICT Team.

At both authorities, there is recognition that technology is a driver for change and, as ambitious organisations, investment in digital transformation has been made a key priority.

We're in an exciting position in that, between our two councils, we boast a dynamic and varied customer base that extends beyond the residents of the two boroughs. We have clear objectives to stand amongst the best in the country when it comes to service delivery and performance. Our leaders recognise the crucial role that our ICT services have to play in this.

As a service, we're always looking to push the boundaries and find innovative and creative new ways of delivering key services. Refusing to stand still, we are now looking for more talented and experienced individuals to help us continue to drive forward.

We have no doubt that there are big things to come for us in the future and these current vacancies represent a fantastic opportunity to play a significant role in shaping our future.

I look forward to hopefully welcoming you to Kingston and Sutton very soon.

Mark Lumley - Assistant Director ICT & Digital

## Who we're looking for

Whilst each individual role requires its own combination of technical skills and experience, there is no doubting that there's certain things that we look for in every new recruit.

Above all else, we take a huge amount of pride in being a forward-thinking organisation, a hub of creative thought and innovation. We, therefore, look for people who thrive in this kind of environment, who are excited by the opportunity to think outside the box and challenge the standard way of working.

Our ethos is one of collaborative working and team work - we share ideas and best practice, support and challenge each other and push one another to achieve more. For this to work, we need people with great communication skills who want to be part of a team.

As an organisation, we have big ambitions and are determined to be the best that we can possibly be. We need people who share these ambitions, individuals with the drive and determination to succeed.

## Benefits

We're well aware that we ask a lot from our people – in return for your hard work and dedication, we make sure that you're not only happy and supported in your work but you are also properly rewarded.

We've made big changes to our offices, including a significant recent refurbishment. To reflect our outlook and ambitions, we are creating a modern and dynamic workplace in which we use technology to significantly enhance our productivity, efficiency and ability to innovate. This will include features such as open meeting spaces, group meeting pods, video conferencing, new desks, project tables, height adjustable desks, personal lockers, team storage, quiet working cubicles, touchdown benches, one-to-one meeting pods, and rest and eating spaces.

We also want to make sure you have the tools and resources you need to do your best work. We've recently introduced Google Chromebooks and Google Apps which enable collaborative and streamlined working. Our staff also benefit from a virtual desktop which you'll be able to access from anywhere.

Our benefits package has been specifically designed to ensure that you can get the most out of both your working and personal life. We support flexible working to ensure that you can fit your working arrangements to your personal situation. We also offer:

- A generous annual leave entitlement

- Local discounts for shopping, eating out and leisure activities
- Interest free season ticket loans
- Local Government Pension Scheme
- Cyclescheme - enabling you to get a brand new bike and safety equipment for your commute / access to our Pool Bikes Scheme
- Childcare vouchers
- Access to our Zipcar scheme for work use and discounted rates for personal use